



BENGAL CHEMICALS & PHARMACEUTICALS LTD.

(A GOVT. OF INDIA ENTERPRISE)

Purchase Dept.: 6, Ganesh Chunder Avenue,

Kolkata 700 013

PHONE 033 22371525/26 Website: www.bengalchemicals.co.in

Tender No: LT/AMC/IBM-Server/01/17-18. Date: 22nd Feb, 2018.

Last date & time of Bid submission: 2nd March, 2018 up to 2.30

PM. Date & Time of Bid Opening: 2nd March, 2018 up to 3.00 PM.

SEALED tender in Two Bid System (F.O.R to our Works at Kolkata basis) is invited from IBM or IBM authorized partners (Direct or Indirect) to take up AMC work (with Spare Parts) of Two IBM Servers at BCPL Main Office, 6, Ganesh Chunder Avenue, Kolkata – 13, with terms and conditions described in this tender document.

Bid Submission & Bid Opening (Technical cum un-priced bid & Price Bid) will be at Purchase Department, Ground Floor, Chunnilaal Bhavan, 6, Ganesh Chunder Avenue, Kolkata – 700 013.

All the bidders are requested to attend the bid opening on 2nd March, 2018 @3:00pm.

Scope of Work:

Annual Maintenance Contract (With Spare parts) for of Two IBM Servers at BCPL Main Office, 6, Manicktala Main Road, Kolkata – 54. Item details with model no etc with below scope of works mentioned below.

Item Name	Model No	Serial No	Qty in Nos.
IBM Server	X3100 M4 (MT: 2582-AC1 PID: 2582 IKA)	06PWGP9	01
IBM Server	X3300 M4 (MT: 7382-AC1 PID: 7382 ILA) EID: 000435	06PVWC6	01

- Party should attend all calls lodged by BCPL within 24Hrs from the time of call lodged.
- Break - downs to rectified and corrected within 24Hrs.
- AMC of the above mentioned servers to cover all spare parts.

Terms & Conditions:

- Requested to Quote for AMC charges of above IBM servers, the AMC Charges should cover all spare parts.**
- Contract will be for one year from the date of releasing order.
- Quoted price to be valid for Min of 30Days for placing order.
- SPOC with contact details to provide for contacting by mail / phone for technical issues.
- Technical issues to be attended within 24Hrs from the time of call / mail from our IT Department.
- BCPL reserves the right to terminate the contract at any point of time if the service is found not satisfactory.
- Contract will be awarded to L-1 bidder on total AMC cost.
- Decision of BCPL will be final.

Payment terms: Payments will be made on Quarterly basis after submission of invoices supported by satisfactory service certificate from concern IT / EDP department.

Guidelines for filling Bids:

- All bidders are requested to submit their bids in two bid system (Technical and Price) bid system, technical and price bid should be kept in two separate sealed envelope superscripted as technical and price bid over envelopes with tender no, tender date and tender due date.
- Both the bids technical & price bid should kept inside the main envelop superscripted with **tender no, tender date, tender due date and item name** addressed to undersigned to be in sealed condition and drop in the tender drop box available at purchase department, 6, Ganesh chunder Avenue, kol-13

Content of Technical Bid:

The Envelop-A to contact the below documents,

- Authorization letter from OEM (IBM) in case of direct or indirect authorized partners.
- Address proof (Light Bill Copy, Trade License etc).
- VAT/CST Registration Copy, if not applicable reason of the same to be furnished.



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- ST Registration No, if not applicable reason of the same to be furnished.
- ESI, PF registration certificates, if not applicable reason of the same to be furnished.
- PAN No.
- Manufacturing / Trade License copy.
- Documentary evidence to proof experience in maintenance of IT Equipments.
- Accepted copy of this Tender document, duly signed and stamped.

Content of Price Bid:

The Envelop-B to contain only price offer, format for quoting price as mentioned below. All bidders to quote as per the sample format provided below otherwise BCPL will reject the offer without assigning any reason.

Format for Quoting Price:

It should be printed on bidder's letter head kept inside sealed envelope, superscripted with Tender No, Tender Date & Due Date.

Items for AMC	Qty	AMC Charge Per Month per Unit	Year Total in Rs.
IBM Server Model Nos: X3100 M4 (MT: 2582-AC1 PID: 2582 IKA), Serial No: 06PWGP9	01		
IBM Server Model No: X3300 M4 (MT: 7382-AC1 PID: 7382 ILA) EID: 000435 Serial No: 06PVWC6	01		
Total Basic Value in Rs.			
Applicable GST @.....%			
# Total AMC Cost for the year			

L-1 will be evaluated on # Total AMC Cost for the year.

AMC cost to cover Covers all spare parts.

The price bid will be evaluated after the technical bid is passed by competent authority, technically unsuccessful bidder's price bid will not be evaluated. Hence all bidders are requested to submit their technical bid in desired form with all supporting.


Deputy Manager (Purchase)

BCPL,

6, Ganesh Chunder Avenue, kol-13